

## Suggestions – AGM 2010

Thank you for the feedback and comments that you gave us in November. We have discussed this at our AGM on 1 December and have provided a response and some actions that we will take. I have found this very useful and will look into a way of receiving some comments on a more regular basis.

Julia Clarke – President Severn Trampoline Club

| <b>You said</b>  | <b>We will</b>   |
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| Have a different coach each time so you can learn something different  | Continue to have allocated coaches as we have found that the development of skills is much faster and more sustainable using this set up.<br>We will maintain an allocated coach for a maximum of a term.<br>Please take on board that we have a limited supply of volunteer coaches – usually three per session.  |
| Have an activity in the room while you wait, have something going on while you wait for your turn  | We understand that there is an amount of waiting involved with being part of a trampoline session. The most important task that the bouncers who are waiting do is spotting for the person bouncing. Spotting is watching the bouncer and being ready to push them back on the trampoline if they get near the edge. Nobody should bounce without a spotter.<br>As we usually have 3 spotters and 1 bouncer at any time two of the spotters can be doing body conditioning next to the trampoline, learning their routines or deciding what they want to learn next.<br>We will put in place a system to enable bouncers to complete their proficiency body conditioning at the side of the trampolines. |
| Have less people in a group so you have more time on the trampoline<br><br>Sessions very hit and miss, sometimes more turns on the trampoline than others, one go tonight on trampoline only. Take more control of youngsters and tell them when it is their turn. | We run our club on the assumption that we will normally have a maximum of 4 bouncers per trampoline and 5 trampolines and limit the attendance at any session to 20 bouncers. This provides our income that is spent on hall hire, equipment, coach training etc.<br>We also strive to maintain a high enough number of volunteer coaches to be able to provide a coach for each bouncer for half of each session.<br>We will encourage parents to be part of the sessions as spotters.<br>We will maintain are current maximum of 20 bouncers.  |

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| <p>More coaches so that no-one bounces un-attended also maintain a max of 3 per trampoline</p>  | <p>We will encourage parents and older bouncers to be part of training to provide support by the side of the trampoline during sessions.</p>  |
| <p>Have a Sunday in the summer at the beach, have a big picnic, a game of rounder's and play in the sea</p>   | <p>Sounds fantastic – we will look into organizing a social event in the summer – we will need some help to do this.</p>  |
| <p>Have a squad night out at pizza hut soon after a competition.</p>  | <p>We will look at having a night out for the competitive squad. This will be great for team spirit.<br/>We are always looking for people to come and compete with us so please express an interest to your coach, there is no 'try out' we just like to be sure that the competitor can do the required routine so a front landing is a minimum requirement.</p>   |
| <p>Have a bouncer of the month award with a shield and certificate, the winner keeps the certificate and passes on the shield after a month</p>   | <p>We think it is great to acknowledge the good work that the club members do that is outside the British Gymnastics proficiency system. However the suggested system is too complex to introduce as we do not have much cross over between the 6 sessions that we run.<br/>We will have achievement certificates for members who recommended by their coach for something that they have done.</p>   |
| <p>Send texts if the club is not on, not everyone have e-mail or checks it regularly. (no one knew at desk why club was not on a few weeks ago)<br/>Use text messages to advise of changes or cancellations to schedule</p> | <p>We will</p> <ol style="list-style-type: none"> <li>1 Accept phone numbers of people who do not have email and text these in event of a late cancellation. The responsibility for updating changes to phone numbers will rest with the club member.</li> <li>2 - Expect members to take responsibility for checking their email as this is the primary communication route for STC</li> <li>3 – Make best efforts to ensure that there is no repeat of the events of a few weeks ago by building a good relationship with the new centre manager.</li> </ol> <p>I spent a considerable amount of time working with the Sports Village about this cancellation and asked them to ensure that information was passed to club members who turned up for sessions. It is the sports village's</p> |

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|  | responsibility to communicate to their staff (and clubs) that they have sent equipment away at short notice. I am very sorry for the inconvenience this caused.  |
| Picture board of past and present events to show club's achievements to parents  | A great idea, we have a photo album at the moment.<br>We will make sure that the Sports Village is happy for us to put up a picture board and then buy one.  |
| Many parents turn up and watch – lets get them involved  | Fantastic idea – we will ask parents to be involved in the sessions.   |
| A turn up and bounce day for the parents<br><br>Maybe we could have a go at the kids teaching their parents a routine.   | We have a 'family have a go day' in the calendar for next year as it was very popular last year. We will provide more details as we book the space and time in the sports hall.  |
| An event for children in need – red nose day etc<br><br>Some sort of sponsored charity event would be nice for the kids to do<br><br>If doing a sponsored event for charity you could do it for the club to purchase a piece of equipment. | We will have a look at the possibilities of this at our next committee meeting (January).<br>We would love to have your input.   |
| Do you need more volunteers?<br><br>How do you become a trainer?   | We would really like to have more volunteers helping out at sessions so that our coaches can focus on coaching, there are many things that volunteers can do<br><ul style="list-style-type: none"> <li>- spotters,</li> <li>- supervising body conditioning which is now a compulsory part of the proficiency awards</li> <li>- taking payments</li> <li>- sorting out sheets for bouncers</li> </ul><br>If anyone has an interest in training to be a coach we would welcome the interest and support their development.<br>There are new qualifications available as club helper and proficiency coach that do not have as much responsibility of coach but are very valuable to us. |

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| Do you need more equipment? Sometimes when it is really busy the kids don't get that long for their go's.               | We would like more equipment and we will be putting together another Awards For All funding bid to follow up our successful bid for almost £10,000 that we implemented 2 years ago. |
| Social event for the children eg disco, perhaps incorporate the giving of awards.                                       | Again lovely idea and we will discuss at the January committee meeting and update after that.   |
| Go to a big trampoline competition, national finals, world Championship (both in Birmingham next year) or the Olympics. | We will have a look at the price and travel etc. Also investigate linking with another club to organize a trip.   |
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**Comments received**

- My daughter looks forward to her lesson every week. All very helpful and encouraging.
- Everyone is so friendly at the club.
- Children really enjoy the club; it seems well organised, nice to mix with the other kids.